STATE OF CALIFORNIA GRAY DAVIS, Governor

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE SAN FRANCISCO, CA 94102-3298



August 19, 2003

Carrier Workshops

Compliance Workshops for Commission-regulated Telecommunications Carriers of all classes as part of the Telecommunications Bill of Rights (BOR) Proceeding (R.00-02-004):

Morning Session - 9:00 am to 12:00 noon

For Carriers with California Intrastate Tariffs in effect

Compliance Plan Topics to be covered:

- ➤ Completion of Bill of Rights (BOR) Compliance Matrix (Includes filing advice letters, revised tariff sheets, redlined tariff sheets, descriptions of methods and procedures, customer notifications, etc.)
- ➤ Information-only Compliance Letter
- > Transmittal Letter

Afternoon Session – 1:30 pm to 3:30 pm

For Carriers without California Intrastate Tariffs in effect

Compliance Plan Topics to be covered:

- ➤ Completion of BOR Compliance Matrix (Includes filing current and revised customer contracts, descriptions of methods and procedures, customer notifications, etc.)
- > Transmittal Letter

Location: Hiram Johnson State Building

455 Golden Gate Avenue

Main Auditorium – Lower Level

San Francisco, CA 94102

For additional information regarding these *Workshops* or the *BOR Proceeding*, please visit the Commission's Website at http://www.cpuc.ca.gov/static/industry/telco/billofrights/index.htm, or you may call or e-mail Richard Maniscalco at (415) 703-2005 (rcm@cpuc.ca.gov) or Mike Rodriguez at (415) 703-2085 (mrr@cpuc.ca.gov).

There WILL be a conference call number provided for this workshop: 888-282-5528 (passcode: 61552)